

JAYPEE UNIVERSITY OF INFORMATION TECHNOLOGY, WAKNAGHAT

TEST -1 EXAMINATION- 2024

B.Tech-I Semester (CSE/IT/ECE/CE)

COURSE CODE (CREDITS): 21B11HS111 (2)

MAX. MARKS: 15

COURSE NAME: ENGLISH

COURSE INSTRUCTORS: Deler Singh, Atul K Singh

MAX. TIME: 1 Hour

Note: (a) All the questions are compulsory.

(b) Marks are indicated against each question in square brackets.

Q. 1 Describe in detail the process of communication with the help of basic communication model diagram. Also, describe the role of each step in making communication more effective. Support your answer with suitable examples. [CO 1] (5)

Q. 2 Imagine a situation in which Raj and Rahul, who have just joined the organization, started working on a joint project at their company. Both have different skills and expertise that are crucial for the project's success. Raj is skilled in data analysis, while Rahul excels in project management and client communication. In this situation, the knowledge and application of which communication theory discussed in class will help both Raj and Rahul effectively complete the project within the given deadline. Justify your answer with the help of suitable examples. [CO 1] (5)

Q. 3 Johari Window Model provides valuable insights to the aspect of workplace communication and helps in effective group-communication. Explaining the working of the model, elaborate on how we can use the model to work on the interpersonal and group-dynamics, helping ourselves and others. [CO 1] (5)
